

FY 2019 How Best to Meet the Priority Ryan White Planning Council of the Dallas Area

(Changes from prior year are italicized)

| FY 2019 Rank | CORE MEDICAL SERVICES | Special Instructions |
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| 5 | AIDS Pharmaceutical Assistance | <ul style="list-style-type: none"> • Provide information on drug reimbursement programs to <i>formerly incarcerated</i> individuals <i>who are recently released</i>. • Provide information to populations in the Stemmons Corridor area (see zip code table attached). • Provide information to consumers on co-payment assistance available through Ryan White and alternative insurance funding. |
| 6(t) | Health Insurance Premium & Cost Sharing Assistance | <ul style="list-style-type: none"> • Educate consumers about the various types of insurance, program requirements and necessary documentation in medical clinics. |
| 4 | Medical Case Management | <ul style="list-style-type: none"> • Educate consumers about the differences between medical and social case management and the appropriate usage of each. • Provide information about the importance of remaining in primary care and the importance of dental hygiene. • Collaborate with, and refer clients to, prevention case managers or risk reduction specialists, in order to encourage risk reduction behavior • Inform newly diagnosed <i>individuals</i> about the importance of entering and remaining in primary medical care. • Provide information in English and Spanish about availability of local drug reimbursement programs. • Increase the number of bi-lingual medical case managers as funding allows. • Provide information and referrals to gender-segregated programs (if any) that are appropriate to the client's self-affirmed gender identity and sense of safety. • Educate and partner with alternatively funded substance abuse programs on treatment of PLWH. |
| 3 | Mental Health | <ul style="list-style-type: none"> • Provide information about the importance of remaining in primary care while retaining mental health counseling, and information on available primary medical care services. • Partner with Early Intervention Services to support newly diagnosed and consumers reentering HIV medical care. • Educate and partner with alternatively funded substance abuse programs on treatment of PLWH. |
| 2 | Oral Health Care | <ul style="list-style-type: none"> • Inform medical and non-medical case managers about dental care options and providers to make appropriate referrals. |
| 1 | Outpatient/Ambulatory Health Services | <ul style="list-style-type: none"> • Provide information about Ryan White programs to reduce financial concerns about seeking care. |

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| | | <ul style="list-style-type: none"> • Ensure providers are knowledgeable regarding management of patients co-infected with HIV and HCV. • Provide information about the importance of remaining in primary care and the importance of dental hygiene. • Provide information in English and Spanish about the availability of local drug reimbursement programs. • Incorporate prevention messages into the medical care of PLWH. • <i>Educate and partner with alternatively funded substance abuse programs on treatment for PLWH.</i> • <i>Educate and partner with alternatively funded mental health programs on treatment for PLWH.</i> |
| 6(t) | Substance Abuse Services | <ul style="list-style-type: none"> • Educate and partner with alternatively funded substance abuse programs on treatment for PLWH. • Educate and partner with alternatively funded mental health programs on treatment for PLWH. • Placement in/or assignment to gender-segregated programs (if any) shall be based on client's self-affirmed gender identity, and will take into consideration a client's sense of where they will be safest and receive the most benefit. |
| FY 2019 Rank | SUPPORT SERVICES | Special Instructions |
| 2 | Case Management (Non-Medical) | <ul style="list-style-type: none"> • Collaborate with non-Ryan White key points of entry anywhere a client may present for HIV care to provide information on <i>Ryan White</i> Case Management services. • Provide educational materials and/or activities to promote self-empowerment and reduce fear and denial to facilitate entry into primary medical care. • Provide information about the benefits and security of the ARIES system to promote client sharing. • Collaborate with, and refer clients to, prevention case managers or risk reduction specialists in order to encourage risk reduction behavior. • Educate clients on the importance of remaining in primary medical care. • Provide information in English and Spanish about the availability of local drug reimbursement programs. • Target outreach to African American, <i>Hispanic</i>, and other vulnerable populations to increase utilization of insurance assistance programs. • Increase the number of bi-lingual non-medical case managers as funding allows. • Educate consumers on their role in the case management process to encourage self-efficacy. • Provide information and referrals to gender-segregated programs (if any) that are appropriate to the client's self-affirmed gender identity and sense of safety. • Ensure that intake data collected for transgender clients is sufficient to make full use of the transgender-related categories available in ARIES. • Incorporate prevention messages into the medical care of PLWH. |
| 13 | Child Care Services | <ul style="list-style-type: none"> • Evaluate options for providing childcare at medical clinics or other appointments, not including work, to encourage clients (especially women) to attend medical appointments. |

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| 7 | Congregate Housing | <ul style="list-style-type: none"> • Provide information about the importance of remaining in primary care while addressing housing needs and provide information on available primary medical care services. • Placement in/or assignment to gender-segregated programs (if any) shall be based on client's self-affirmed gender identity, and will take into consideration a client's sense of where they will be safest and receive the most benefit. • Care plans and client advocacy to remove barriers to service should take into consideration a client's self-affirmed gender identity and sense of safety where appropriate. |
| 1 | Food Bank | <ul style="list-style-type: none"> • Provide quality and comprehensive food pantry services in both rural and urban areas. • Provide information about available primary care services. |
| 4 | Housing-Based Case Management | <ul style="list-style-type: none"> • Collaborate with non-Ryan White key points of entry anywhere a client may present for HIV care to provide information on Ryan White Case Management services. • Provide referrals to non-Ryan White community resources when appropriate. • Provide educational materials and/or activities to promote self-empowerment and reduce fear and denial to facilitate entry into primary medical care. • Provide information about the benefits and security of the ARIES system to promote client sharing. • Collaborate with, and refer clients to, prevention case managers or risk reduction specialists in order to encourage risk reduction behavior. • Partner with homeless shelters to link out of care PLWHA to housing services. • Placement in/or assignment to gender-segregated programs (if any) shall be based on client's self-affirmed gender identity, and will take into consideration a client's sense of where they will be safest and receive the most benefit. • Care plans and client advocacy to remove barriers to service should take into consideration a client's self-affirmed gender identity and sense of safety where appropriate. |
| 3 | Medical Transportation | <ul style="list-style-type: none"> • Identify additional options for those living in suburban and rural areas with limited public transportation. |
| 6 | Outreach-Lost to Care | <ul style="list-style-type: none"> • Track the barriers to care that caused clients to cease accessing medical care, and provide an annual report to the Ryan White Planning Council. Each client contacted must be asked to provide reasons for dropping out of care whether they reconnect to care or not. Each answer should be recorded. |
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FY 2019 How Best to Meet the Priority **Ryan White Planning Council of the Dallas Area**

Service Categories with no Special Instructions

Core Medical Services

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| Home Health Care |
| Home and Community Based Health Care |
| Hospice |
| Medical Nutrition therapy |
| State ADAP |
| Early Intervention Services |

Support Services

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| Day Respite Care for Children/Youth/Adolescents |
| Emergency Financial Assistance |
| Health Education-Risk Reduction |
| Home Delivered Meals |
| Legal Services |
| Long-Term Rental Assistance |
| Outreach-Street |
| Respite Care for Adults |
| Short Term Rental Assistance |
| Transportation-State Services |
| Linguistic Services |

Zip Codes with High Rates of Incidence

| ZONE 1- EAST DALLAS, MESQUITE/GARLAND, VICKERY | |
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| 75204 | East Dallas |
| 75206 | East Dallas |
| 75214 | East Dallas |
| 75218 | East Dallas |
| 75223 | East Dallas |
| 75226 | East Dallas |
| 75228 | East Dallas |
| 75246 | East Dallas |
| 75040 | Mesquite/Garland |
| 75041 | Mesquite/Garland |
| 75042 | Mesquite/Garland |
| 75043 | Mesquite/Garland |
| 75044 | Mesquite/Garland |
| 75048 | Mesquite/Garland |
| 75088 | Mesquite/Garland |
| 75150 | Mesquite/Garland |
| 75182 | Mesquite/Garland |
| 75231 | Vickery |
| 75238 | Vickery |
| 75243 | Vickery |
| ZONE 2- GRAND PRAIRIE, IRVING, WEST DALLAS, NORTHERN CORRIDOR | |
| 75050 | Grand Prairie |
| 75051 | Grand Prairie |
| 75052 | Grand Prairie |
| 75053 | Grand Prairie |
| 75102 | Grand Prairie |
| 75001 | Irving |
| 75006 | Irving |
| 75015 | Irving |
| 75019 | Irving |
| 75038 | Irving |
| 75039 | Irving |
| 75060 | Irving |
| 75061 | Irving |
| 75062 | Irving |
| 75063 | Irving |
| 75234 | Irving |
| 75261 | Irving |
| 75212 | West Dallas |
| 75080 | Northern Corridor |
| 75081 | Northern Corridor |
| 75205 | Northern Corridor |
| 75225 | Northern Corridor |
| 75230 | Northern Corridor |
| 75240 | Northern Corridor |
| 75244 | Northern Corridor |
| 75248 | Northern Corridor |
| 75251 | Northern Corridor |

| ZONE 3- NW OAK CLIFF, SOUTH OAK CLIFF | |
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| 75104 | NW Oak Cliff |
| 75106 | NW Oak Cliff |
| 75115 | NW Oak Cliff |
| 75116 | NW Oak Cliff |
| 75123 | NW Oak Cliff |
| 75137 | NW Oak Cliff |
| 75208 | NW Oak Cliff |
| 75277 | NW Oak Cliff |
| 75233 | NW Oak Cliff |
| 75236 | NW Oak Cliff |
| 75237 | NW Oak Cliff |
| 75249 | NW Oak Cliff |
| 75134 | South Oak Cliff |
| 75146 | South Oak Cliff |
| 75203 | South Oak Cliff |
| 75216 | South Oak Cliff |
| 75224 | South Oak Cliff |
| 75232 | South Oak Cliff |
| 75239 | South Oak Cliff |
| 75241 | South Oak Cliff |
| ZONE 4- SE DALLAS, SOUTH DALLAS | |
| 75141 | SE Dallas |
| 75149 | SE Dallas |
| 75159 | SE Dallas |
| 75172 | SE Dallas |
| 75180 | SE Dallas |
| 75181 | SE Dallas |
| 75217 | SE Dallas |
| 75227 | SE Dallas |
| 75253 | SE Dallas |
| 75210 | South Dallas |
| 75215 | South Dallas |
| ZONE 5- STEMMONS CORRIDOR | |
| 75201 | Stemmons Corridor |
| 75202 | Stemmons Corridor |
| 75207 | Stemmons Corridor |
| 75209 | Stemmons Corridor |
| 75219 | Stemmons Corridor |
| 75220 | Stemmons Corridor |
| 75229 | Stemmons Corridor |
| 75235 | Stemmons Corridor |
| 75247 | Stemmons Corridor |