

What about the term “graduated” where the client is self-sufficient and in care and has little or no needs affecting his compliance...this seems to have been left out.	
Also, I think LTF should reflect the appropriate times for attempting to follow-up from the CM Standards. We recently had this very issue happen where the time frames for LTF were not followed.	
<i>Active client: client who has had a successful contact with HIV/AIDS services within the last 3-9 months.(3-6 months)</i>	
<i>Inactive client: client who have <u>not</u> had a successful face-to-face contact with HIV/AIDS case management services in 9-12 months. (6-9 months)</i>	
<i>Lost to follow-up – 3 unsuccessful attempts in 6 months to contact client(suggest 3 months)</i>	
<i>Discharged client: client who has reached goals and objectives outlined in his/her individualized care plan and thus no longer requires case management or is no longer available for services such as through death, transfer to another agency, or relocation from service area</i>	
I like successful being defined as case manager initiated and care plan focused. This would mean monitoring would have to look in case notes to determine both of those things though. I'm totally not opposed to it as it would be more qualitative monitoring, but it will put a little more work on monitors since they'll need to review case notes (which isn't a bad thing in my opinion)	
Teena, I think your proposed definition encompasses both “graduation” and “discharge,” and these two should be separated. For example, <u>discharged</u> = no longer available for services such as through death, transfer to another agency, or relocation from service area thus no longer requires case management vs. <u>graduated</u> = client who has reached goals and objectives outlined in his/her individualized care plan and thus no longer requires case management.	

<p>Also, I know one of our providers is currently using “discharged” to describe clients as defined above as well as those lost to follow up.</p>	
<p>We have had a request for some other choices for when a client is discharged in ARIES. Once you change a person’s status, you then enter a reason. Currently, the Status choices are:</p> <ul style="list-style-type: none"> Active Inactive Disenrolled Lost to Follow UP Discharged Reported Deceased Confirmed Deceased. <p>The Reason Choices are:</p> <ul style="list-style-type: none"> Referred to another program Violation of rules Incarcerated Relocated Other <p>If a client is discharged because they have met all of their goals and don’t need services anymore, would it be possible to have a Reason choice of something positive like, “Graduation” or “Self Managed” or something like that? The current reason choices are all kind of negative and agencies tend to choose “violation of rules” because someone is lost to follow up because they don’t need anything anymore. I will share these definitions with the providers though to get their feedback. This is just something that I have been asked by a couple of providers.</p>	
<p>Would “discharged” also include no longer meets eligibility requirements for some reason (e.g. increase in income). What about fraud?</p>	