

A photograph of the Dallas skyline featuring several skyscrapers, including the Bank of America Plaza, with a bridge in the foreground. The text is overlaid on the top left of the image.

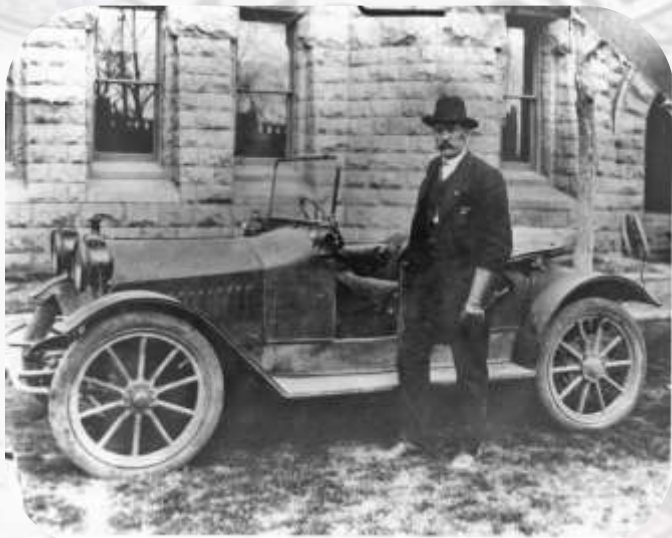
Dallas County Sheriff's Department Annual Report 2023

Integrity

Professionalism

Accountability

An Ongoing Tradition of Service to Dallas County Citizens Since 1846





I am so very proud to serve as your Sheriff. I am equally proud of our men and women drawn from all corners of our community coming together as a team, working both daylight and dark of night, all seasons and weather extremes, facing challenges, owning responsibilities, and together delivering the results and accomplishments you will see here. I am grateful for our partnerships with stakeholders throughout the community and various levels of government that have allowed my team to be effective stewards of your trust.

Minutes after taking my oath, I let my team know about the values I expected going forward: Integrity out loud; Professionalism out front; and Accountability in all. As you read this report, I hope you will see the obvious results of those values permeating every page and you, too, will become as proud as I am of what the Dallas Sheriff's Department has accomplished this past year.

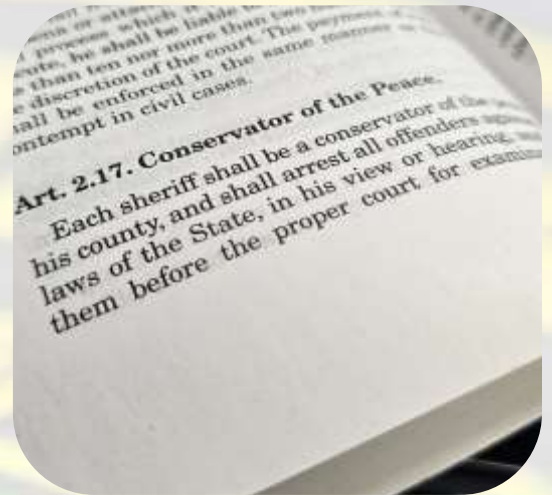
I look forward to continuing my service to you and all citizens of Dallas County!

Marian Brown
Sheriff, Dallas County



MISSION STATEMENT

It is the mission of the Dallas County Sheriff's Office to provide excellence in service and protection to our community through partnerships of mutual respect, trust, and compassion.



VISION STATEMENT

The Dallas County Sheriff's Office is committed to providing services that are impartial and effective while integrating the highest standards of professional conduct. We will serve the public responsibly while being held to a high moral and ethical standard.

OUR CORE VALUES

INTEGRITY...out loud!

PROFESSIONALISM...out front!

ACCOUNTABILITY...in all!



DEPARTMENT OVERVIEW

The Dallas County Sheriff's Department serves an area of over 900 square miles and a population of 2.6 million.



The Dallas County Sheriff's Department has more than 2,200 employees.



In cooperation with TXDOT, the Dallas County Sheriff's Department provides freeway management services to much of the critical freeway infrastructure in Dallas County.



The Dallas County Sheriff's Department runs the seventh largest jail system in the United States.



The Dallas County Sheriff's Department provides primary police service to approximately 7,000 people in unincorporated areas



The Dallas County Sheriff's Department's total FY 2023 budget was just over \$198,000,000.

2023 Inspections, Compliance, and Accreditation

The Dallas County Jail **PASSED INSPECTIONS** by both the Texas Commission on Jail Standards and the United States Marshals Service.



The Dallas County Jail food service facilities passed a health inspection by the City of Dallas Health Department with a **perfect score**.

Parkland Health and Hospital System's medical operations within the Dallas County Jail were **reviewed and accredited** by the *National Commission on Correctional Health Care*.



The Dallas County Sheriff's Department underwent the following audits by DPS/FBI and found to be **compliant**:
Texas Gang Audit, TCIC Entering Agency Audit, FBI Information Security Audit, and FBI NCIC Audit Policy Assessment Audit.

The Sheriff's Academy was inspected by the Texas Commission on Law Enforcement and **passed**.



Dallas County has the only large jail in Texas that has NOT had to ship inmates to outside correctional facilities to prevent overcrowding, which would be a hardship for courts, inmates, intervention program staff, families, *and* for taxpayers.

OFFICE OF ADMINISTRATION

The Office of Administration consists of Sheriff Marian Brown, Executive Chief Deputy Patrick Bonner, and their supporting functions.

The **Professional Standards Division** consists of Internal Affairs, which investigates allegations of misconduct, and the Compliance Unit, which reviews inmate grievances and conducts unannounced jail inspections to ensure adherence with TCJS standards. In 2023:

The **Compliance Unit** processed **82,108** inmate grievances.

Internal Affairs investigated **180** complaints.



The **Legal Services Division** consists of two staff attorneys, one paralegal, and administrative assistants. It handles legal matters, offers internal legal guidance, and processes open records requests for the agency.

In 2023, the division processed **2,900** open records requests from the public.



The **Public Information Officer** coordinates with media outlets to provide timely information and facilitate media interactions with the Department.

The **Community Relations Officer** coordinates opportunities for the community we serve to directly engage with our employees in a positive environment.

The **Strategic Planning Unit** evaluates policies and makes recommendations to reflect changing trends across the United States to keep us aligned with best practices in criminal justice.



COMMUNITY

Sheriff Brown is committed to going beyond what might be expected by all communities served, meeting them where they are. We were able to partner with **86** community organizations throughout Dallas County. Our department attended or facilitated **112** community-centered events, town hall meetings, and neighborhood outreaches such as National Night Out.

As the summer approached, we partnered with Texas Department of Public Safety, Young Life and Comerica Bank to launch “ID for Change.” This program allowed students from Kimble High School and Roosevelt High School to receive their Texas ID card. Good identification is a gateway to better job opportunities. Our newest partnerships included the Texas Yes Project, which allowed us to deliver **2,000** school supply boxes to students in the unincorporated area and over **10,000** school supply boxes in Dallas County.

As we entered the Fall, we partnered with Unchained Life, The Bridge, and Our Calling to provide clothing, toiletries, and community service to our unsheltered population. Halloween brought our staff into the community with Trunk or Treat events for local kids.



For the first time in Sheriff's Department history, we were able to service three mobile home park communities with gifts for Christmas. Hundreds of families were assisted and approximately **400** children received gifts from our Blue Santa events.



ENGAGEMENT

Sheriff Brown co-hosted a Gun Buy Back program with Dallas City Councilman Jesse Moreno from District 2. As Fentanyl plagued our community, Sheriff Brown hosted the first town hall in the Sheriff's Department history. The town hall included experts from Dallas Fire Rescue, DEA, Dallas Independent School District, and Dallas Police Department. We are on year 4 with our Dallas Sheriff's Office Law Enforcement Track in Roosevelt High School, a program for criminal justice students interested in first responder careers after high school. They learned mental health & wellness, financial literacy, law enforcement career paths, and Dallas County business processes.

This year 4 students took TCOLE telecommunicator certification exam and passed.



We would like to thank

- **Diamond Wishes**
- **Holiday Warehouse**
- **Inwood Bank**
- **Home Depot Distribution Center**
- **Texas Chisolm Trail Crime Prevention Association**

for donating to The Sheriff's Community Partnership.

We eagerly seek partners to cooperatively inspire our community to a better place and a higher vision. If you would like to join our efforts, please email community@dallascounty.org



FREEWAY

Freeway Management deputies comprise the largest portion of the Enforcement Bureau. They are responsible for managing traffic flow on critical freeway infrastructure as well as responding to 911 calls in the unincorporated areas of the county.



In 2023, deputies answered more than **15,000** calls for service in the unincorporated areas.

In 2023, deputies responded to more than **4,000** minor crashes and **2,100** major crashes



In 2023, Vehicle Crimes Unit responded to **61** fatality crashes.

HOV unit provides contract management and enforcement services for HOV lanes.



Commercial Vehicle Enforcement deputies conducted more than **1,000** DOT inspections and issued almost **3,000** citations to unsafe or illegal commercial vehicles.

MANAGEMENT

The **Courtesy Patrol** is an integral part of freeway management responsibilities. They provide assistance for disabled motorists, identify and remove road hazards, and assist our deputies and other local departments with traffic flow in major freeway incidents.

In 2023, Courtesy Patrol staff assisted more than **12,000** motorists on local freeways.



Each sheriff's office in Texas is responsible for providing a means to locate, capture or return livestock wandering loose or away from its owner, preventing injuries to both animals and motorists. Most incidents are resolved with on-scene returns of livestock back to pastures. However, in 2023, it was necessary to impound **95** farm animals through our **Livestock Section**.



WARRANTS EXECUTION, FUGITIVE, TDC, and WRIT ENFORCEMENT



Warrants Execution Section deputies are responsible for locating and arresting wanted fugitives throughout the county. In 2023, they executed over **1,600** warrants.



Fugitive Section deputies are responsible for returning fugitives wanted by local law enforcement agencies within Dallas County who have fled to other jurisdictions or states. In 2023, they made more than **2,500** trips returning almost **6,500** persons back to Dallas.

TDC Desk transports inmates to and from prison units across the state. In 2023, deputies made almost **800** trips transporting over **5,000** inmates.

Writ Enforcement Section serves civil process, enforces executions on civil judgments, and conducts Sheriff's Auctions as required by law. In 2023, they collected **\$17,993,209.30** for judgment holders and Dallas County taxpayers.

NORTH TEXAS AUTO THEFT TASK FORCE



The Department manages the **North Texas Auto Theft Task Force**, which recovered **1,167** vehicles in 2023.



These vehicles had an estimated value of **\$23,728,033**

INVESTIGATIVE BUREAU

The **Criminal Investigative Section** investigated over **700** cases in 2023, and was called on to assist other local agencies **110** times.



The **Physical Evidence Section (PES)** processes major crime scenes and collects evidence. They also provide service and expertise to local agencies without the resources for dedicated crime scene staff. In 2023, our PES processed **243** major crime scenes throughout Dallas County.



The **Intelligence Section** investigates complex cases and provides specialized staff to local and federal task forces. In 2023, detectives assisted in the seizure of more than **50,000** grams of cocaine, **106,000** grams of methamphetamine, **\$677,000** in cash, and **23,000** grams of fentanyl. With 2mg a fatal dose, this teamwork translates to almost **12,000,000** potential overdoses prevented.



PERSONNEL/TRAINING

Our **Personnel Section** recruits, accepts, and processes applications for employment with the Department. Applicants undergo background investigation, physical, polygraph, and psychological exams during the selection process.

In 2023, the Department received over **2,800** applications and hired **336** new team members.

In 2023, staff participated in **132** recruiting events across the state seeking new team members.

The **Training Section** operates an academy under contract with the Texas Commission on Law Enforcement for both initial licensure and in-service. We also operate a firearms range in partnership with the FBI

In 2023, the academy **passed inspection** by the Texas Commission on Law Enforcement.



In 2023, **191** jailers and **36** peace officers graduated with basic TCOLE licenses.

The Training Academy put on **153** In-Service Courses



FISCAL MANAGEMENT

Our **Office of Fiscal Management** reports to the Executive Chief Deputy and oversees our nearly **\$200M** annual budget, inmate commissary funds, bond receipts and refunds. A member of Fiscal Management Team serves as a designee on the Bail Bond Board

The following groups report to our Chief Financial Officer:

Fiscal Services Division

Fiscal Affairs Section

Bond Administration

Digital Photo Lab

Print Shop

Bond Desk

Quartermaster

Warrant Confirmations

Vault and Inmate Property Section



DATA MANAGEMENT UNIT

The **Data Management Unit** reports to the Technical Services Bureau and provides administrative and clerical support for jail book-ins and releases, court dispositions, warrant research and entry, TCIC/NCIC entry audits, holds, detainers, and outside agency notifications.

In 2023, they processed almost **51,000** book-ins and **72,000** charges. They also processed over **105,000** warrants from the courts.



CONDITIONS OF BOND

The **Conditions of Bond Unit** was established in 2023 in response to Texas HB766. This law requires that conditions of bond on certain offense be entered into TCIC to allow peace officers to immediately determine if those bond conditions are being violated, protecting victims and the public.

In 2023, this unit received and processed **27,158** entries into TCIC and conducted quality assurance audits on an additional **20,088** entries.



COURT SERVICES

Bailiff Section provides courtroom security for 85 courtrooms in 4 courthouses, using approximately 200 full and part-time deputies, providing security for court staff, jurors, witnesses, and the public.

In 2023, the Department began moving forward with a vision to oversee all courthouse security in the county. This will allow for a single agency to be responsible for all aspects of security and allow for a stronger level of communication, coordination, and cooperation with other departments located in the courthouses. It will also help Dallas County implement vital recommendations set out by the Texas Office of Court Administration.



COMMUNICATIONS

Communications Section answers 911 calls from the public; coordinates between street deputies and local police agencies; enters call details; interacts with the public; and provides dispatch services for frontline units providing police services. We are also a designated backup dispatch center for several local cities in the event of 911 disruptions within their borders.

In 2023, this section entered and dispatched more than 81,000 calls for service.



TECHNOLOGY SERVICES

Technology Division was created in 2023 to centralize oversight of FBI CJIS compliance, training, provide subject matter expertise for technology vendors, virtual court sessions, technology hardware updates, data storage, provide IT subject matter expertise, and other critical aspects required in 21st century policing.



RESERVES/POSSE



The Department has a **Reserve Unit** of **15** fully sworn deputies.

The Department also has a **Posse Unit** with **16** both sworn and unsworn equine enthusiasts. Both units assist the Department during major events and disasters, and provide a fulfilling channel for volunteers to better the community we all live in.

CITIZEN'S ACADEMY

The **Citizen's Academy's** goal is to educate citizens on the operations of the Department through a series of lectures and hands-on activities. Through the program we hope to increase public awareness, open lines of communication and increase rapport between Dallas County communities and the Sheriff's Department. Graduates often volunteer for our **Citizen Support Team**, another volunteer outlet for those with the calling to do so.

In 2023, **Citizen's Academy Class 15** started and graduated; our first since the end of the pandemic.





DETENTIONS



In 2023, the average daily population was **6,222**.

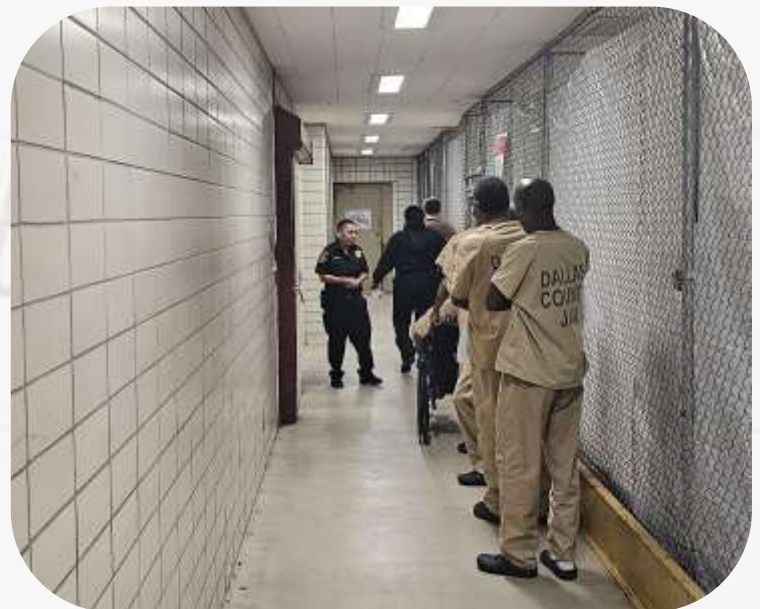
The **Dallas County Jail Housing Bureau** has over **1,100** Detention Officers overseeing care, custody and control for up over **7,000** inmates.

To comply with the Sandra Bland Act, staff made over **4.5 million** verified rounds for face-to-face observations.

The Dallas County Jail has full-time staff assigned to oversee inmates admitted to local hospitals or receiving medical treatment across the county.



West Tower Jail houses **1,152** men and women in maximum custody and crisis stabilization housing.



OPERATIONS



Intake/ Release processes all incoming and outgoing prisoners, coordinate arraignments, searches, prints, and process them during book-in and book-out.



During FY 2023, the average bed cost per individual was **\$66.16** per day.

North Tower Jail is a maximum custody facility housing both men and women with a capacity of **3,292**.



Kays Tower Jail houses **2,304** men and women in dormitory – style direct supervision.

In 2023, most arrests brought to the jail were by the City of **Dallas**. The next largest sources of inmates are **Irving, Garland, Mesquite, and Grand Prairie**.

Gil-Hernandez Jail houses our internal medical unit operated in conjunction with Parkland Hospital and has almost **300** beds.



DALLAS JAIL



The Dallas County Jail continues a partnership with courts and County Administration to facilitate virtual court hearings inside the jail. This expedites dockets and speeds case resolutions, contributing to the **reduction in jail population** from its peak in August down through the end of the year.



The Dallas County Jail is in the process of refurbishing **310** new beds in unused areas of the jail. This provides a hedge against having to transfer inmates to other facilities– a costly hardship for all parties– without new construction.

The Dallas County Jail continues its partnership with Parkland Health and Hospital System with the country's first dedicated hospital facility in a county jail, treating both acute and chronic conditions on site. PHHS's accreditation by the **National Commission on Correctional Health Care** this year is fruit of this successful collaboration.



INNOVATIONS 2023

For the first time in history, Sheriff Brown successfully worked with the Elections Department to open an **official polling station inside the jail** for inmates who were eligible to vote under state law.



This new program allows eligible voters, who are incarcerated, to vote after the vote-by-mail deadline has passed, and would otherwise be disenfranchised.



INMATE SERVICES



Inmate Services Division oversees TCJS-required functions such as law library access; religious service access; indigent hygiene and writing materials; chaplain services; and more.

In 2023, staff serviced over **23,000** Law Library requests, almost **7,000** church requests, coordinated almost **1,500** chaplain visits and distributed more than **36,000** hygiene kits.



INMATE PROGRAMS

Inmate Programs Division coordinates educational, substance abuse, GED, college, and other re-entry courses for inmates in jail. In 2023, over **20,000** inmates attended these courses, and community partners volunteered almost **4,000** hours to provide these services.

We are grateful for our partnerships with

- **Volunteers Of America**
- **Dallas Independent School District**
 - **Dallas College**
- **Texas Offenders Reentry Initiative**
 - **Alcoholics Anonymous**
 - **Drug Addicts Anonymous**
 - **Impact**
 - **Prison Fellowship**
- **Dallas Christian Women Job Corp**
- **Batterer's Intervention Prevention Program**
 - **and Haven of Love.**

SUPPORT SERVICES

Support Services staffers oversee operations for all jails and some external partners. They operate an almost **70,000** square foot commercial kitchen and industrial laundry facility to centralize oversight and planning for these vital functions.

A Registered Dietician oversees all menu items in accordance with food-service standards from the Texas Commission on Jail Standards.



In addition to thousands of nutritionally-complete hot and cold meals daily, Support Services prepares specialty diet trays for every meal, such as **diabetic, renal, high-protein, high-calorie, soft, liquid, pureed, allergen-free** as well as **religious accommodation diets**

Inmates are provided with at least **two hot meals** each day.

Average meal cost in 2023 was **\$1.08**

8.5 million meals were served in 2023.



No pork is served in the jails.





CONTACT US

Accident Report Information	214.712.5039
Bond Administration Section	214.653.2755
Communications Section – Dispatch 24/7	214.749.8641
Courtesy Patrol Dispatch	214.320.4444
Inmate General Information Line	214.761.9025
Inmate Housing Bureau	214.653.2601
Internal Affairs Division	214.653.3414
Legal Advisor	214.653.3453
Parkland Jail Health	214.653.2621
Warrants General Info Line	214.761.9026
PREA (Prison Rape Elimination Act) Inquiry	214.653.3419

Open Records Request QR



Career Opportunities



Detention Service Officers maintain care, custody, and control of inmates throughout the jail system.



Deputy Sheriff positions provide first-line law enforcement services to the public and discharge duties placed on the Sheriff by the Texas Constitution or statutes.



Clerical/Administrative staff provide critical organizational infrastructure that allow front-line and managerial staff to fulfill their public duties.

Courtesy Patrol techs provide direct service to the motoring public, helping disabled motorists on critical freeways.



Communications Specialists answer calls from the public and dispatch officers where needed to service the public.

Cooks prepare food for all facilities in an industrial-grade kitchen, using menus developed by a dietician to meet general and special dietary needs.



ABOUT YOUR SHERIFF



Marian Brown is a Dallas native and graduate of DISD's Roosevelt High School. She began her law enforcement career in 1988 with the Duncanville Police Department.

Sheriff Brown was Duncanville's first African-American officer. She was trained in Special Investigative Topics, Crime Prevention, Hostage Negotiation, and holds an Instructor Certification. She worked in Patrol, Crime Prevention, oversaw Community-Oriented Policing, Criminal Investigations, and retired as Assistant Chief.



Sheriff Brown is a graduate of the International Law Enforcement Institute's Command College and the FBI National Academy Associates' Command College. She holds a Master Peace Officer certificate from the Texas Commission on Law Enforcement.

Prior to becoming Sheriff, Sheriff Brown was a Chief Deputy here and appointed Interim Sheriff in 2018. She has won two historic elections as Dallas County's First African-American Sheriff.



IN MEMORIAM 2023

JOAN WORTHINGTON

LADARREN NICHOLS

CARMEN HOLLOWAY

CHRISTOPHER COOPER

FOREVER ON WATCH

James McMahan-Charles H. Nichols-George V. Vise-Addison C. Pate-Thomas I. Woods-Willis Glover Champion-James C. Wright-Thomas L. "Tom" Noell-James Willis Fuller-Cecil Vincent Chapman-Kassie Mae Chandler-James Weldon Hill-E. R. Walthers-Samuel Garcia Infante, Jr.-William Don Reese-Esteban Velasquez, Jr.-Ray Edward Kovar-Suzanne Lee Kays-James Robert Allman-Bobby Eugene Pace-Michael Taylor-Damon Finney-Porsha Bookman

Accountability Integrity Professionalism



**Follow our
service on:**



**Come join
our team:**

