Can you waive P&I or extend the delinquency dates due to COVID?
At this time, we have no legal authority to extend the payment period beyond January 31st, due to Covid 19, and the Governor’s Office has not indicated there will be any changes in legislation before the next legislative session in 2021. If this changes, the Tax Office will work quickly to make necessary adjustments.

The 2020 property tax statements were mailed in October 2020, after budgets and tax rates were set by each jurisdiction. Taxes are due upon receipt, and delinquent if paid after January 31st. State law requires that penalty and interest be charged on 2020 taxes paid after January 31, 2021.

If you are unable to pay the full 2020 amount due, the Tax Office accepts partial payments in any amount, at any time. The partial payment will reduce the balance due and only the remaining amount will accrue penalty and interest. You may qualify for other payment plan options if this is your homestead. Please call (214) 880-0076 or (214) 653-7811, for more information.

If I pay my taxes now and an exemption or other adjustment is made to my account later, will I get a refund?
Yes, if any exemption or adjustment to your account results in a decrease in the amount of taxes that you owe, the refund is automatically issued to the person that made the payment on the account. Refunds are generally processed within 30-60 calendar days from the date of the Appraisal District making the adjustment. If the refund amount is over $5,000, the refund may take additional time due to the approval process. If you would like to check on the status of a pending refund, please email refunds.refunds@dallascounty.org.
In 2020, after budgets and tax rates were set by each jurisdiction, the 2020 property tax statements were mailed in October 2020, after the tax due, mailing property tax statements and collecting the taxes, beginning in October 2020, after the budgets and tax rates are set by each taxing jurisdiction. The Dallas County Tax Office is responsible for calculating the tax due, mailing property tax statements and collecting the taxes, beginning in October 2020, after the budgets and tax rates are set by each taxing jurisdiction. We encourage you to visit with your local government officials (city, school and county) about tax rates.

How do I pay my taxes on-line?
You may print a tax statement or receipt, and make a payment on-line by visiting www.dallascounty.org/tax and selecting “PAY a Property Tax Bill” and clicking “Search for Your Property Here” or by calling 214-653-7811. Additional information is available at www.dallascounty.org/tax.

Can I make partial payments on my account?
Yes, if you are unable to pay the 2020 amount due in full, the Tax Office accepts partial payments in any amount, at any time. The partial payment will be applied to the balance due and only the remaining amount will accrue penalty and interest.

I’ve never received a tax statement (or receipt); how can I get one?
You may print a tax statement or receipt, and make a payment on-line by visiting www.dallascounty.org/tax and selecting “PAY a Property Tax Bill” and clicking “Search for Your Property Here” or by calling 214-653-7811.

Who do I contact if I have a question about my property value, ownership, mailing address or exemptions?
Please contact your Appraisal District, which is responsible for maintaining all ownership, address, values, and exemption information for properties in the County. You may visit www.dallascad.org for more information if the property is in Dallas County. Please read the Health Alert on their website prior to contacting them.

My property value (or taxes) are too high.
Neither the Tax Office nor the Tax Assessor/Collector set the tax rates or property values, or determines the ownership or exemptions for properties. Property values are determined by the Central Appraisal District, and tax rates are set by the governing bodies of each taxing jurisdiction. The Dallas County Tax Office is responsible for calculating the tax due, mailing property tax statements and collecting the taxes, beginning in October 2020, after the budgets and tax rates are set by each taxing jurisdiction. We encourage you to visit with your local government officials (city, school and county) about tax rates.

How do I pay my taxes on-line?
You may print a tax statement or receipt, and make a payment on-line by visiting www.dallascounty.org/tax and selecting “PAY a Property Tax Bill” and clicking “Search for Your Property Here” or by calling 214-653-7811. Additional information is available at www.dallascounty.org/tax.

Can I make partial payments on my account?
Yes, if you are unable to pay the 2020 amount due in full, the Tax Office accepts partial payments in any amount, at any time. The partial payment will be applied to the balance due and only the remaining amount will accrue penalty and interest.

I’m over 65 (or Disabled) - Am I eligible for a payment arrangement on my homestead?
Yes, you may wish to utilize the installment plan for making four payments of your 2020 taxes on your homestead. You must request an installment contract from our office, then simply provide the signed agreement and make a payment of one-fourth of the balance due, by January 31, 2021. Upon receipt of that payment, you will receive coupons for the remaining three payments, which are due before March 31st, May 31st, and July 31st.

What is a “Deferral”? I’m over 65 (or Disabled). If you have a Homestead and Over 65 or Disabled exemption, there is an additional tax option available, and that is to file a “Deferral” with your Central Appraisal District. Filing a deferral will protect your property from any legal actions, and it will also reduce the rate of penalty and interest accrual on delinquent taxes from the current rate of 24% per year plus collection fees, to only 5% per year with no collection fees. In Dallas County, you can contact DCAD about obtaining a Deferral application at www.dallascad.org. Select “Forms” and “Tax Deferral for Age 65”. My taxes (or property value) went up and I have an Over 65 (or Disabled) exemption. Why did my taxes increase?
The Over 65 (or Disabled) exemption, which excludes part of your property’s value from taxation, results in lower property taxes than if you didn’t have the exemption. However the Appraisal District is still required to value your home at 100% of market value each year, so the property value may increase. Some taxing jurisdictions offer a “tax ceiling” on your property, but not all have chosen this option. A “tax ceiling” means that the portion of your tax, for jurisdictions offering a “tax ceiling” should not increase above the ceiling amount as long as you own and reside at this address. However, the portion of your tax for jurisdictions who do not offer a “tax ceiling” may increase if your property value increases.