



**DALLAS COUNTY TAX OFFICE**  
**JOHN R. AMES, PCC, CTA**  
**TAX ASSESSOR/COLLECTOR**

\*\*\*Public Service Announcement\*\*\*

*Immediate Release: Wednesday, January 8, 2020*

*Contact: Cici Garcia, 214-653-7074 or [ccgarcia@dallascounty.org](mailto:ccgarcia@dallascounty.org)*

*Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector*

**Avoid Penalties! Pay your taxes by January 31, 2020**

Property tax payments are due by January 31, 2020.

"All seven of the Dallas County Tax Office locations are open Monday through Friday from 8:00 a.m. to 4:30 p.m. to assist taxpayers with their property tax payments, but we encourage taxpayers to pay online whenever possible to avoid the crowds," stated John R. Ames, Dallas County Tax Assessor/Collector.

**Pay online, don't stand in line!**

Dallas County citizens can pay online with an eCheck, for no additional fees, at [www.dallascounty.org/tax](http://www.dallascounty.org/tax). They can also continue using their MasterCard, Visa, Discover and American Express credit and debit cards at the same site or pay property taxes by phone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). All credit and debit card transactions are subject to Chase Bank convenience fees. As always, you can mail your taxes in the envelope provided or pay at one of the seven Dallas County Tax Office Branches.

The Dallas County Tax Office's Customer Care Center is available to assist taxpayers with questions regarding property taxes, motor vehicle registrations and title concerns Monday through Friday, from 8:00 a.m. until 4:30 p.m., at 214-653-7811.

Mr. Ames continued, "Please visit us at [www.dallascounty.org/tax](http://www.dallascounty.org/tax) for additional information. We look forward to serving your needs. The Dallas County Tax Office encourages citizens who cannot afford to pay in full to make partial payments. Partial payments will be applied and only the remaining balance will be subject to penalties rather than the full original amount due."

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Renaissance Tower ♦ 1201 Elm St. Ste. 2600 ♦ Dallas, TX 75270 ♦ 214-653-7811