



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, PCC, CTA
TAX ASSESSOR/COLLECTOR

Public Service Announcement

Immediate Release: Tuesday, March 24, 2020

Contact: Cici Garcia, 214-653-7074 or ccgarcia@dallascounty.org

Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector

**Dallas County Tax Office offers Property Tax
Payment Options for Dallas Citizens**

In the interest of public health and in compliance with the Shelter in Place order, the Tax Office is closed to the public for face-to-face transactions until further notice, and are providing essential services only with a limited staff.

Many questions have risen regarding upcoming deadlines and available options for paying property taxes. Tax Assessor/Collector John R. Ames is reminding all residents that the Tax Office is committed to working with taxpayers to ensure their peace of mind knowing that there are a variety of payment options available to them. Some of the immediate steps that have been implemented during this time are:

- Dallas County has halted all delinquent tax litigation and foreclosure proceedings during the COVID 19 pandemic.
- Staff is in place to accept mailed in payments and online payments. Please visit www.dallascounty.org/tax. There is no fee for using an online eCheck for paying property taxes.
- Property Owners who owe delinquent taxes and are unable to make payment at this time are encouraged to contact our office via email at property.tax@dallascounty.org.

Mr. Ames stressed, "We are committed to working with our delinquent taxpayers with various payment agreements that may provide for the reduction of some penalties as allowable within the Texas Property Tax Code."

At this time, the Governor has not extended any property tax delinquency dates or provided the ability to waive any accrued penalties and interest. The Dallas County Tax Office is required to abide by the Texas Property Tax Code until such time as the Governor of Texas and/or the State Legislature provides for any relief.

Most importantly, Mr. Ames continued, "We recognize this is a difficult time for our communities, and are working diligently to ensure that we continue to serve our residents with the compassion and excellent service they deserve."

Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

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