



**DALLAS COUNTY TAX OFFICE**  
**JOHN R. AMES, PCC, CTA**  
**TAX ASSESSOR/COLLECTOR**

**\*\*\*Press Release\*\*\***

*Release: Wednesday, October 6, 2021*

*Contact: Cici Garcia, 214-653-7811 or [ccgarcia@dallascounty.org](mailto:ccgarcia@dallascounty.org)*

*Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector*

**Downtown Tax Administration Office is Moving!**

The Dallas County Tax Office is pleased to announce that its Downtown Tax Administration Office will be moving back to the Records Building at 500 Elm Street in downtown Dallas. The current Downtown Tax Administration Office, located on the 26th floor of Renaissance Tower, will close on Friday, October 8, 2021 at 1:00 pm and will reopen at its new location on Wednesday, October 13, 2021 at 8:00 am.

The Downtown Tax Administration Office vacated the Records Building in 2016 due to remodeling of the historic building. "We are excited to be moving back home to the Records Building. Remember, citizens of Dallas County are welcome to visit any of our seven locations for their motor vehicle and property tax transactions" stated John R. Ames, Tax Assessor/Collector.

The Dallas County Tax Office's Customer Care Center is available to assist taxpayers with questions regarding locations, property taxes, motor vehicle registrations and title concerns Monday through Friday, from 8:00 a.m. until 4:30 p.m., at 214-653-7811.

Mr. Ames continued, "Please do not hesitate to call us with your questions; we look forward to serving your needs."

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

Records Building ♦ 500 Elm Street, Suite 3300 ♦ Dallas, TX 75202 ♦ 214-653-7811