



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, PCC, CTA
TAX ASSESSOR/COLLECTOR

Public Service Announcement

Immediate Release: Tuesday, January 18, 2022

Contact: Cici Garcia, 214-653-7811 or ccgarcia@dallascounty.org

Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector

**Dallas County Tax Office Reopens Services to the Public
and Reminds Property Owners to Avoid Penalties!
Pay Your Taxes by January 31, 2022**

Tax Office now open.

The Dallas County Tax Office has reopened all branch locations to serve the public. We are committed to providing a safe environment that will allow customers to conduct their business efficiently, while following safety protocols in each of our offices. Most services can be completed on-line or by mail, and those citizens who wish to avoid face-to-face contact are asked to visit www.dallascounty.org/tax, for more information on these alternatives.

Property tax payments are due by January 31, 2022.

"All seven of the Dallas County Tax Office locations are open Monday through Friday from 8:00 a.m. to 4:30 p.m. to assist taxpayers with their property tax payments, but we encourage taxpayers to pay online whenever possible to avoid the crowds," stated John R. Ames, Dallas County Tax Assessor/Collector.

Pay online, don't stand in line!

Dallas County citizens can pay online with an eCheck, for no additional fees, at www.dallascounty.org/tax. They can also continue using their MasterCard, Visa, Discover and American Express credit and debit cards at the same site or pay property taxes by phone through JP Morgan Chase Bank at 866-863-8323 (English) or 866-361-1741 (Español). All credit and debit card transactions are subject to Chase Bank convenience fees. As always, you can mail your taxes in the envelope provided or pay at one of the seven Dallas County Tax Office Branches. Please note, all Branches are observing COVID social distancing with limited lobby space and a mask is required to enter.

The Dallas County Tax Office's Customer Care Center is available to assist taxpayers with questions regarding property taxes, motor vehicle registrations and title concerns Monday through Friday, from 8:00 a.m. until 4:30 p.m., at 214-653-7811.

Mr. Ames continued, "Please visit us at www.dallascounty.org/tax for additional information. The Dallas County Tax Office encourages citizens who cannot afford to pay in full to make partial payments. Partial payments will be applied and only the remaining balance will be subject to penalties rather than the full original amount due." Mr. Ames concluded, "Please be safe and conduct your transaction online if possible. We look forward to serving the needs of the citizens of Dallas County."

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.