

DALLAS COUNTY TAX OFFICE JOHN R. AMES, PCC, CTA TAX ASSESSOR/COLLECTOR

Press Release

Immediate Release: Monday, October 7, 2024 Contact: Yesenia Leon, 214-653-7811 or <u>yesenia.leon@dallascounty.org</u> Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector

2024 Property Taxes Due

Statements Mailed! The Dallas County 2024 property tax statements are in the mail! "We are delighted to provide timely tax statements to the citizens of Dallas County for the fifteenth year in a row. The citizens of Dallas County deserve that kind of service. This allows taxpayers the maximum amount of time to plan and make their payments on time," stated John R. Ames, Dallas County Tax Assessor/Collector.

Pay online, don't stand in line! The Dallas County Tax Office is pleased to continue offering county residents several easy-to-use payment channels to make their property tax payments. Property owners can pay online with an eCheck, for no additional fees, at <u>www.dallascounty.org/tax</u>. They can also continue using their MasterCard, Visa, Discover, and American Express credit and debit cards at the same site or pay property taxes by phone by calling 1-800-831-3147. All credit and debit card transactions are subject to card processor convenience fees. As always, you can mail your taxes in the envelope provided.

Informational Postcard! As a reminder, if your property has a mortgage with an escrow account, the requesting mortgage company was provided with the amount due on your account and an informational postcard was mailed to you in lieu of a duplicate tax statement. You can obtain additional tax statements at <u>www.dallascounty.org/tax.</u> Mr. Ames concluded, "Please be safe and conduct your transaction online if possible. We look forward to serving the needs of the citizens of Dallas County."

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<u>Mission Statement</u> Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.