



DALLAS COUNTY TAX OFFICE
JOHN R. AMES, PCC, CTA
TAX ASSESSOR/COLLECTOR

*****Press Release*****

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Quotes provided by: Hon. John R. Ames, Dallas County Tax Assessor/Collector

**Dallas County Tax Office Launches New Online
Self-Service Property Tax Payment Plan System**

The Dallas County Tax Office is pleased to announce the launch of a new online self-service payment plan system, making it easier and more convenient for property owners to manage their property tax payments.

Property owners can now review available payment plan options and enroll directly through the Dallas County Tax Office website. This new system eliminates the need to contact either the Tax Office or the law firm handling collections and provides a faster, more convenient way to establish eligible payment arrangements.

Various payment plan options are offered based on the specific property and plans are available based on the type of property and exemptions in place. For example, a Quarterly Installment plan will be offered for properties with a qualifying homestead and over-65 or disabled exemption.

When a customer selects one of the available options, they will be directed to a dedicated information page outlining requirements, important details, and the steps necessary to complete the process.

"This enhancement gives property owners greater control and flexibility by allowing them to explore and initiate payment arrangements online without the need to call our office or the collection law firm," said John R. Ames, Dallas County Tax Assessor/Collector.

The Dallas County Tax Office remains committed to expanding digital services that improve accessibility, reduce wait times, and provide faster, more efficient service to taxpayers throughout Dallas County.

For more information on setting up a payment plan, visit www.dallascounty.org/tax.

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Mission Statement

Provide Dallas County Citizens with Excellent Service using Innovative Technology to Ensure Quality Collections.

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