July Events

Independence Day - Dallas
County Holiday - 4th Tuesday

TCDRS

TCDRS will be visiting Dallas County at the Records Building on October 3rd through the 5th, 2023. They will be at the Treasurer’s Office between 10am-11am to answer any questions regarding retirement, beneficiary, or any other issues you may have. They will be assisting with account activations. If there are any questions or concerns, please email us at Treasurer.Hotline@dallascounty.org

*Location and Time is subject to change. We will keep you updated as we learn more.

Nationwide

Summers are for vacations and fun but how are we going to afford those in retirement?

Open a Dallas County/Nationwide 457b Deferred Retirement Comp Plan and contribute as little as $10 a paycheck towards your retirement.

Contact Dallas County Nationwide Representative Will Angus at anguswl@nationwide.com or call at (817) 371-1870.

Retirement Questions?

Contact us via email at Treasurer.Hotline@dallascounty.org

A Warm Welcome from the Treasurer, Pauline Medrano

We welcome you to our initial publication of the County Treasurer’s - Treasury Notes. Just recently the Treasurer’s Office has gone through some personnel changes; Melissa Ramos took a position in Payroll, Tyreece Stephens took a position at HHS and Debra Funches moved to Mississippi to care for her mom. We would like to wish our former team members well on their next endeavor.

Congratulations to Reina Reyna who was recently promoted to Program Analyst. And we would like to welcome our new team members:

Leonardo (Leo) Romero, Accountant III
Cindy Fiebig, Accountant I
Star Mattox, Executive Secretary

The County Treasurer is the primary steward of the county’s money. Think of your Treasurer as your county banker. Guided by the County budget the Treasurer can begin distributing with court orders, approved by the Commissioner’s Court the money for funding the initial services the county provides.

This includes the Sheriff’s Office to keep residents safe, court system to help administer justice, the road maintenance crew, the law library, Health and Human services and more departments each serving specific needs. Of course, the Budget has the final say!

Any money the county receives (with exception of property taxes) throughout the year must be deposited immediately to the Treasurer’s office for safe keeping. As you are preparing your deposits to go to the Treasurer’s Office it is important that you double check your deposit for accuracy. When errors are found it delays deposits, which delays the county’s ability to invest those funds the next day.

Our investment team lead by Daisy Duong will invest funds on a daily basis. Joe Salas, Daisy’s backup just reported that from October 1st to the end of May of this year the Treasurer’s Office has earned over $26 Million in interest alone. Way to Go Daisy and Joe! So, each department plays a vital role in maximizing our investments.

The Treasurer’s Office provides the necessary checks and balances the county needs for full transparency. Over the year, the Treasurer’s Office has kept track of the county’s expenditures and reconciles, totally over 80 accounts and several portfolio accounts.

From the Tax Assessor Collector, Treasurer, Auditor, County Judge and Commissioners, everyone is committed to the same goal of stewarding the tax dollars efficiently and transparently while serving local residents’ essential needs.

Our first issue of Treasury Notes is dedicated to Chief Deputy, Tracy Hines who recently earned his Angel Wings on June 28th. There was a brilliance to Tracy- a light he cast that stretched far and wide, touching everyone he met.

Editor: Star Mattox

500 Elm Street, Suite 4400, Dallas, TX 75202 | Treasurer’s Office
Tracy Hines, Chief Deputy

Tracy Hines started working with Dallas County in 2008. He had previously worked in the Tax Office before transferring to the Treasurer’s Office. He became the Chief Deputy on February 23, 2013. Hines showed up bright and early every morning, ready to start his day at the office and serve.

Tracy Hines oversaw the daily operations in the Treasurer’s office. His hours were spent on meetings after meetings and picking up phone calls in between. He had a clear understanding of both the cash management and financial sections that makes up the Treasurer’s duties. The employees turned to Tracy’s assistance whenever problems arose. Hines was a problem-solver. One thing about him was that he never questioned when he knew the answer already. He was confidently proud of the work he put out; always making sure he had backups and paper trails. He went the extra mile and followed through with all his work. He understood the importance of customer service and strived for excellence.

In addition, Hines personally handled the Texas County Dallas Retirement System for Dallas County assisting those ready to start a new chapter in their lives or with questions. He was passionate and persistent in creating an organized working system for the Treasurer’s office; making sure all deadlines were met.

Although serious about the work he did, Tracy Hines always had time to have conversations with his fellow employees. Here are a few of their favorite moments and conversations with Tracy.

Christina Jacinto, System Accountant

Tracy was a ray of sunshine that lit up our office every day. You could always count on a cheerful morning greeting from him upon arrival because he was definitely the morning person of our office!

His infectious laugh and his “I appreciate ya!” at the end of every call always put a smile on my face. He will be greatly missed by us all!

Reina Reyna, Program Analyst

Tracy was a wonderful man, a man of God. He always wanted to make sure that the office ran smoothly. He did everything by the book. Tracy was also funny and liked to have a good time. A memory I will always have of Tracy would be that he would get hyper when he would drink coffee. Coffee was his weakness, but it would really make him funny. He had this contagious laugh. I will always remember his laugh.

Tracy surprised the staff and Ms. Medrano in November of 2022 when he returned to the office.
Tracy Hines impacted the lives of many people. He will be missed and remembered for his wonderful work at Dallas County. We wish his family well and offer our condolences. In remembrance of Tracy Hines and his closing emails, he reminds us to stay positive and, “Make it a Great Day!”

Pauline Medrano, County Treasurer

His soul was genuine, rich with kindness, and with an undying devotion to his loved ones. Tracy had the best laugh that came from his belly.

I had the pleasure of sharing countless conversations with Tracy, delving into the details of life, the nuances of government and the warmth of family. Our conversations were sometimes the highlight of my day, moments I cherish and will miss dearly.

Tracy was the epitome of professionalism. Tracy was the first one in the office every morning, his preparedness, and his meticulous planning skills were unparalleled. His dedication to his work was second only to his devotion to his family. He survived by his wife, Letctra, son, Josiah, daughter, Celeste, his parents, Charles and Louise Hines, four siblings: Charlie, Terry, Larry, and LaKisha and many extended family and friends.

Tracy’s wisdom was as deep as the ocean, his perspective refreshing, and his company a delight.

His legacy will continue to inspire and guide us in the years to come.

Tracy Hines had an understanding and calm, yet cheerful personality. The first time I had a conversation with him was during my job interview. I recall the nerves going away after speaking with him for a couple minutes. Even through the phone I could hear the friendliness in his voice. I felt comfortable and was able to share my work experience with ease. Nervous and excited; to avoid the morning traffic I showed up thirty minutes early on my first day at Dallas County Treasurer’s Office. Hines welcomed and praised me on my previous interview with him. I knew he was an encouraging mentor and leader.

Callie Bartlett, Chief Cashier

The funny thing about Tracy was that he loved his candy! I remember many times he would come to my office and nonchalantly sneak candy out of my candy dish. He had a way of making me laugh the way he would pretend to have something very important to tell me just so he can have some candy.

Star Mattox, Executive Secretary

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November 2022 Thanksgiving Luncheon
Tracy was accompanied by his wife, Letctra

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