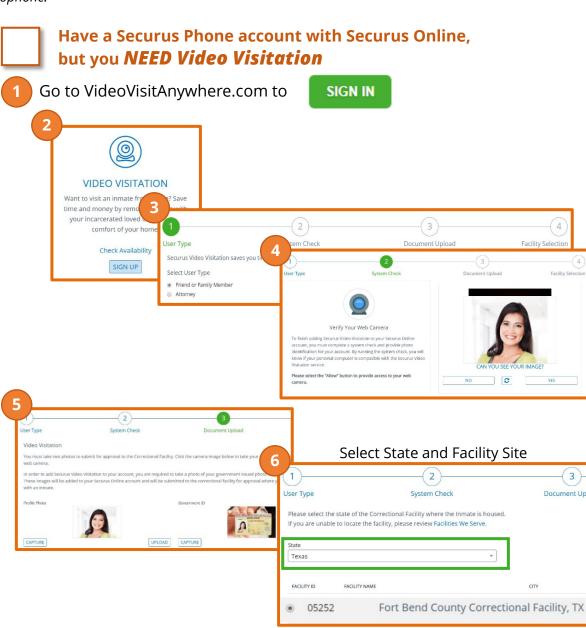
Securus Video Visitation - HOW TO ENROLL / EXISTING SECURUS USER

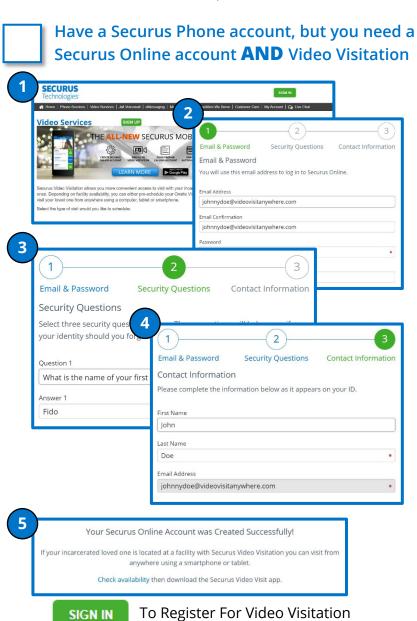
Username	PASSWORD	PIN

- SIGN UP at: www.VideoVisitAnywhere.com
- TO ENROLL, you will need a Smartphone, tablet, or computer with webcam and internet access, an email address, and government photo ID
- **DOWNLOAD** the **Securus app** for free and visit from anywhere!

For best results and to reduce echo, use a headset or earbuds with a microphone.



App Store



Securus Video Visitation – FREQUENTLY ASKED QUESTIONS

Dallas County Sheriff's Office uses a "Video Visitation" system for *Anywhere Video Visits* with your incarcerated loved one

Q: How does the new video visitation system work?

A: Video Visitation allows an "Anywhere Video Visit" where **Family and Friends** can schedule a visit with an inmate from **Anywhere**. All you need is internet access with your Android™ or Apple® smartphone, tablet, or computer with a webcam. Inmates will visit with family and friends from a video visitation terminal in their housing unit.

Q: How often can I visit inmates?

A: When visiting *from anywhere*, family and friends can schedule unlimited visits with an inmate.

Q: Do I need to visit with an inmate at a certain time?

A: Friends and family may schedule anywhere visits with inmates during any time video visitation is allowed.

8:00am - 8:30pm every day except for Wednesday

*Some exceptions may apply based on housing assignment. We recommend verifying inmate availability with the on-duty visitation officer.

Q: Is there a charge for video visitation?

A: Family and Friends having an "anywhere" video visit will be free of charge until further notice (regular price **\$5.95 for 20 minutes +applicable sales tax)**

Q: What do I need to do to visit from anywhere?

A: If you have an Android or Apple smartphone, tablet, or computer with a webcam, you can conduct your Anywhere Visit. You will need to do the following:

- 1. Create a visitation account at www.videovisitanywhere.com
- 2. Once you are approved, you can then schedule your anywhere visits
- 3. You will be required to pay for your visitation session at the time you schedule the session

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SECURUS Technologies

Securus Video Visitation Line: 1-877-578-3658 www.VideoVisitAnywhere.com